

# 160-POINT TCUV QUALITY ASSURANCE INSPECTION WORKSHEET

- The certified identification number on the vehicle is the number on this form.
- Retain one copy in your sales department, one copy in you service department.
- For all items adjusted, repaired or replaced, a copy of the work order must be attached.

CERTIFICATE NO. **000000**



Dealership Name : \_\_\_\_\_ Dealership Code : \_\_\_\_\_

Year: \_\_\_\_\_ Make : TOYOTA Model : \_\_\_\_\_ Stock Number : \_\_\_\_\_

Colour: \_\_\_\_\_ VIN :

Date : \_\_\_\_\_ Original In-Service Date : \_\_\_\_\_ R.O Number : \_\_\_\_\_ KMS : \_\_\_\_\_

## A. VEHICLE SERVICING

	MEETS STDS	ADJUST/ REPAIR
01 Run & print Vehicle History Report and attach .....	<input type="checkbox"/>	<input type="checkbox"/>
02 Run a Techstream Health Check and attach diagnostic report .....	<input type="checkbox"/>	<input type="checkbox"/>
03 Check for and perform outstanding Safety Recall(s) .....	<input type="checkbox"/>	<input type="checkbox"/>
04 VINs match on vehicle and paperwork .....	<input type="checkbox"/>	<input type="checkbox"/>
05 Service Campaigns performed .....	<input type="checkbox"/>	<input type="checkbox"/>
06 Next scheduled maintenance performed (within 3,000kms / 2mths) .....	<input type="checkbox"/>	<input type="checkbox"/>

## B. ROAD TEST

ENGINE	MEETS STDS	ADJUST/ REPAIR
07 Starts (cold/hot) .....	<input type="checkbox"/>	<input type="checkbox"/>
08 Idles .....	<input type="checkbox"/>	<input type="checkbox"/>
09 Accelerates & cruises smoothly .....	<input type="checkbox"/>	<input type="checkbox"/>
10 Engine (cold/hot & high/low speeds) .....	<input type="checkbox"/>	<input type="checkbox"/>
11 Engine fan(s) operate properly .....	<input type="checkbox"/>	<input type="checkbox"/>
12 Throttle operates properly during cold start .....	<input type="checkbox"/>	<input type="checkbox"/>

TRANSMISSION/TRANSAXLE	MEETS STDS	ADJUST/ REPAIR
13 Auto/manual operation/shifts (cold/hot) .....	<input type="checkbox"/>	<input type="checkbox"/>
14 Shift interlock operates .....	<input type="checkbox"/>	<input type="checkbox"/>
15 Clutch operates (smoothly and with proper adjustment) .....	<input type="checkbox"/>	<input type="checkbox"/>
16 Drive axle/transfer case operation .....	<input type="checkbox"/>	<input type="checkbox"/>

STEERING & SUSPENSION	MEETS STDS	ADJUST/ REPAIR
17 Steers normal (proper response, centering, free play) .....	<input type="checkbox"/>	<input type="checkbox"/>
18 Struts, shocks operate .....	<input type="checkbox"/>	<input type="checkbox"/>

BRAKES/ABS	MEETS STDS	ADJUST/ REPAIR
19 Operate (pedal effort/height appropriate, no pulling, pulsating) .....	<input type="checkbox"/>	<input type="checkbox"/>
20 ABS operates properly (via Techstream Health Check) .....	<input type="checkbox"/>	<input type="checkbox"/>

ACCESSORIES	MEETS STDS	ADJUST/ REPAIR
21 All gauges, speedometer, tachometer, odometer, etc operate .....	<input type="checkbox"/>	<input type="checkbox"/>
22 Cruise Control System operates .....	<input type="checkbox"/>	<input type="checkbox"/>

## C. UNDERHOOD

ENGINE CONTROL SYSTEM	MEETS STDS	ADJUST/ REPAIR
23 Techstream " Healthcheck" performed & printed.....	<input type="checkbox"/>	<input type="checkbox"/>
24 No active or stored codes .....	<input type="checkbox"/>	<input type="checkbox"/>
25 Emission controls meet provincial requirements .....	<input type="checkbox"/>	<input type="checkbox"/>

ENGINE	MEETS STDS	ADJUST/ REPAIR
26 Fluid leaks .....	<input type="checkbox"/>	<input type="checkbox"/>
27 Hose, lines & seals: coolant, fuel, brake, steering, vacuum, A/C (check condition, leaks) .....	<input type="checkbox"/>	<input type="checkbox"/>
28 Belts (check wear, cracks, fraying, proper adjustment) .....	<input type="checkbox"/>	<input type="checkbox"/>
29 Power steering pump (check for leaks, noise) .....	<input type="checkbox"/>	<input type="checkbox"/>
30 Master cylinder and booster (check for leaks) .....	<input type="checkbox"/>	<input type="checkbox"/>
31 Engine mounts not broken/separated .....	<input type="checkbox"/>	<input type="checkbox"/>
32 Air filter (replace per Maintenance Schedule) .....	<input type="checkbox"/>	<input type="checkbox"/>
33 Ignition system works .....	<input type="checkbox"/>	<input type="checkbox"/>
34 Starter operates .....	<input type="checkbox"/>	<input type="checkbox"/>
35 Underhood area clean, dressed and touched up as required .....	<input type="checkbox"/>	<input type="checkbox"/>
36 All underhood labels are present .....	<input type="checkbox"/>	<input type="checkbox"/>
37 No evidence of collision repair.....	<input type="checkbox"/>	<input type="checkbox"/>

FLUID - Check condition, level; add or change as required	MEETS STDS	ADJUST/ REPAIR
38 Under-hood fluids clear and uncontaminated .....	<input type="checkbox"/>	<input type="checkbox"/>
39 Engine oil & filter (replace per Maintenance Schedule) .....	<input type="checkbox"/>	<input type="checkbox"/>
40 Coolant (freeze point) .....	<input type="checkbox"/>	<input type="checkbox"/>
41 Automatic transmission/transaxle clutch fluid .....	<input type="checkbox"/>	<input type="checkbox"/>

	MEETS STDS	ADJUST/ REPAIR
42 Brake fluid .....	<input type="checkbox"/>	<input type="checkbox"/>
43 Washer fluid .....	<input type="checkbox"/>	<input type="checkbox"/>
44 Power steering fluid .....	<input type="checkbox"/>	<input type="checkbox"/>
<b>COOLING SYSTEM</b>		
45 Radiator cap (perform pressure check, inspect for leaks, condition of tubes, fins) .....	<input type="checkbox"/>	<input type="checkbox"/>
46 Water pump (free from leaks and unusual noise) .....	<input type="checkbox"/>	<input type="checkbox"/>
47 Coolant recovery tank level sensor works .....	<input type="checkbox"/>	<input type="checkbox"/>
48 Engine coolant level within specification .....	<input type="checkbox"/>	<input type="checkbox"/>
<b>FUEL SYSTEM</b>		
49 Fuel pump operates .....	<input type="checkbox"/>	<input type="checkbox"/>
<b>ELECTRICAL SYSTEM</b>		
50 Perform battery check with Midtronics Gr8 .....	<input type="checkbox"/>	<input type="checkbox"/>
51 Battery properly sized and secure .....	<input type="checkbox"/>	<input type="checkbox"/>
52 Charging system operating properly and within specification .....	<input type="checkbox"/>	<input type="checkbox"/>
53 Battery type, condition, fluid level, load test correct .....	<input type="checkbox"/>	<input type="checkbox"/>
54 Battery cables and mounts acceptable / check terminals and clean .....	<input type="checkbox"/>	<input type="checkbox"/>
55 Alternator output correct (check voltage) .....	<input type="checkbox"/>	<input type="checkbox"/>
56 Reset CBES (Customized Body Electronic System) .....	<input type="checkbox"/>	<input type="checkbox"/>

## D. UNDERBODY

FRAME	MEETS STDS	ADJUST/ REPAIR
57 No visible damage, signs of previous repairs, no visible abnormal tire wear .....	<input type="checkbox"/>	<input type="checkbox"/>
58 Fuel lines, fuel tank, hoses and couplings not leaking .....	<input type="checkbox"/>	<input type="checkbox"/>

EXHAUST SYSTEMS	MEETS STDS	ADJUST/ REPAIR
59 Entire exhaust system not damaged or leaking / check exhaust hangers....	<input type="checkbox"/>	<input type="checkbox"/>

TRANSMISSION, TRANSAXLE, DIFFERENTIAL, TRANSFER CASE	MEETS STDS	ADJUST/ REPAIR
60 Drive/axle shafts operate properly with no damage .....	<input type="checkbox"/>	<input type="checkbox"/>
61 Inspect transmission/transaxle, transfer case and pan for leaks .....	<input type="checkbox"/>	<input type="checkbox"/>
62 Differential fluid level correct with no leaks fill/change as required.....	<input type="checkbox"/>	<input type="checkbox"/>
63 Universal joints, CV joints, boots and mounts not damaged, leaking, or excess wear/looseness .....	<input type="checkbox"/>	<input type="checkbox"/>

TIRES AND WHEELS	MEETS STDS	ADJUST/ REPAIR
64 All tires & wheels match, correct size .....	<input type="checkbox"/>	<input type="checkbox"/>
65 All tires' tread depth, at least 40% remaining and in good condition Show tire tread depth FR _____ FL _____ RR _____ RL _____ Spare _____ .....	<input type="checkbox"/>	<input type="checkbox"/>
66 Normal tire wear, no alignment or sidewall problems .....	<input type="checkbox"/>	<input type="checkbox"/>
67 Tire pressures are correct .....	<input type="checkbox"/>	<input type="checkbox"/>
68 Wheels cleaned, dressed, free from damage and run-out normal .....	<input type="checkbox"/>	<input type="checkbox"/>
69 Wheel covers secure and reasonably free of damage .....	<input type="checkbox"/>	<input type="checkbox"/>

SUSPENSION/STEERING	MEETS STDS	ADJUST/ REPAIR
70 Chassis lubricated (per Maintenance Schedule) .....	<input type="checkbox"/>	<input type="checkbox"/>
71 Rack & pinion, linkage, boots not visibly damaged, leaking.....	<input type="checkbox"/>	<input type="checkbox"/>
72 Control arms, ball joints, bushings not worn .....	<input type="checkbox"/>	<input type="checkbox"/>
73 Sway bars, links, bushings operate correctly .....	<input type="checkbox"/>	<input type="checkbox"/>
74 Springs have proper ride height (not sagged) .....	<input type="checkbox"/>	<input type="checkbox"/>
75 Struts, shocks not leaking .....	<input type="checkbox"/>	<input type="checkbox"/>
76 Wheel alignment correct .....	<input type="checkbox"/>	<input type="checkbox"/>
77 No suspension modifications .....	<input type="checkbox"/>	<input type="checkbox"/>

BRAKES	MEETS STDS	ADJUST/ REPAIR
78 Calipers, cylinders operate with no leaks .....	<input type="checkbox"/>	<input type="checkbox"/>
79 Pads, shoes, at least 40% of original thickness remaining Show brake pad life Front _____ % Rear _____ % .....	<input type="checkbox"/>	<input type="checkbox"/>
80 Rotors, drums at least 50% of original thickness spec; not scored; run out within factory specs .....	<input type="checkbox"/>	<input type="checkbox"/>
81 Brake lines, hoses, fittings not worn or leaking .....	<input type="checkbox"/>	<input type="checkbox"/>
82 Parking brake operates/adjusted .....	<input type="checkbox"/>	<input type="checkbox"/>

## E. VEHICLE EXTERIOR

ENGINE COMPARTMENT	MEETS STDS	ADJUST/ REPAIR
83 Compartment is clean .....	<input type="checkbox"/>	<input type="checkbox"/>
84 Under-hood heat insulator pad is clean .....	<input type="checkbox"/>	<input type="checkbox"/>
85 Engine and compartment are properly dressed .....	<input type="checkbox"/>	<input type="checkbox"/>

BODY PANELS & BUMPERS	MEETS STDS	ADJUST/ REPAIR
86 Body and bumpers free from damage, rust and misalignment .....	<input type="checkbox"/>	<input type="checkbox"/>
87 Chips and scratches repaired and clear-coated .....	<input type="checkbox"/>	<input type="checkbox"/>
88 Exterior is washed, clean and free of water spots .....	<input type="checkbox"/>	<input type="checkbox"/>
89 Wheel wells are clean .....	<input type="checkbox"/>	<input type="checkbox"/>
90 Paint is free of wax residue .....	<input type="checkbox"/>	<input type="checkbox"/>

DOORS, HOOD, DECK LID, TAILGATE	MEETS STDS	ADJUST/ REPAIR
91 Not visibly damaged; paint not mismatched or poor quality .....	<input type="checkbox"/>	<input type="checkbox"/>
92 Hood release, prop rod/gas struts operate .....	<input type="checkbox"/>	<input type="checkbox"/>
93 All emblems are present and fully attached .....	<input type="checkbox"/>	<input type="checkbox"/>

GRILL, TRIM & ROOF RACK	MEETS STDS	ADJUST/ REPAIR
94 Components free from visible damage and attached .....	<input type="checkbox"/>	<input type="checkbox"/>

GLASS, OUTSIDE MIRRORS, WIPERS	MEETS STDS	ADJUST/ REPAIR
95 Windshield free from cracks and stars .....	<input type="checkbox"/>	<input type="checkbox"/>
96 Side/rear windows free from cracks and stars .....	<input type="checkbox"/>	<input type="checkbox"/>
97 Mirrors not cracked, visibly damaged .....	<input type="checkbox"/>	<input type="checkbox"/>
98 Replace wiper blades .....	<input type="checkbox"/>	<input type="checkbox"/>

EXTERIOR LIGHTS - Operate properly, lenses not damaged	MEETS STDS	ADJUST/ REPAIR
99 Headlights aligned, auto on/off .....	<input type="checkbox"/>	<input type="checkbox"/>
100 Fog, driving lights, daytime running lights .....	<input type="checkbox"/>	<input type="checkbox"/>
101 Brake lights, high-mount brake light .....	<input type="checkbox"/>	<input type="checkbox"/>
102 Turn signals, side marker lights .....	<input type="checkbox"/>	<input type="checkbox"/>
103 Parking lights .....	<input type="checkbox"/>	<input type="checkbox"/>
104 Reverse lights .....	<input type="checkbox"/>	<input type="checkbox"/>
105 Emergency lights .....	<input type="checkbox"/>	<input type="checkbox"/>
106 License plate lights .....	<input type="checkbox"/>	<input type="checkbox"/>

## F. VEHICLE INTERIOR

AIR BAGS & SAFETY BELTS	MEETS STDS	ADJUST/ REPAIR
107 Air bags intact, no codes, dash light works .....	<input type="checkbox"/>	<input type="checkbox"/>
108 Safety belts operate, free from cuts or wear .....	<input type="checkbox"/>	<input type="checkbox"/>

HEAT/VENT/AC/DEFROST - Operate properly	MEETS STDS	ADJUST/ REPAIR
109 Air conditioning and heating systems .....	<input type="checkbox"/>	<input type="checkbox"/>
110 Defog/defrost (front, rear, outside mirrors if app.) .....	<input type="checkbox"/>	<input type="checkbox"/>
111 Cabin air filter (if equipped). Replace if necessary .....	<input type="checkbox"/>	<input type="checkbox"/>

AUDIO, ALARM & NAVIGATION SYSTEMS - Operate properly	MEETS STDS	ADJUST/ REPAIR
112 Radio, cassette, CD, DVD, remote, speakers, antenna .....	<input type="checkbox"/>	<input type="checkbox"/>
113 Vehicle security system .....	<input type="checkbox"/>	<input type="checkbox"/>
114 Navigation system / Bluetooth system operate and cleared .....	<input type="checkbox"/>	<input type="checkbox"/>

INTERIOR AMENITIES - Operate properly, no damage	MEETS STDS	ADJUST/ REPAIR
115 Dash/console .....	<input type="checkbox"/>	<input type="checkbox"/>
116 Tilt/telescopic steering wheel, column lock .....	<input type="checkbox"/>	<input type="checkbox"/>
117 Steering wheel operates and off-centre .....	<input type="checkbox"/>	<input type="checkbox"/>
118 Horn .....	<input type="checkbox"/>	<input type="checkbox"/>
119 Wipers & washers operate in all modes .....	<input type="checkbox"/>	<input type="checkbox"/>
120 Lights - instrument panel, courtesy, dome (fade-away), map, foot .....	<input type="checkbox"/>	<input type="checkbox"/>
121 Remote mirror controls operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
122 Ashtrays, lighter, power outlet(s) .....	<input type="checkbox"/>	<input type="checkbox"/>
123 Glove box, glove box light .....	<input type="checkbox"/>	<input type="checkbox"/>
124 Sun visors, vanity mirrors & lights .....	<input type="checkbox"/>	<input type="checkbox"/>
125 Cup holders .....	<input type="checkbox"/>	<input type="checkbox"/>
126 12v ACC power outlet operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
127 Interior remote luggage compartment release operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
128 Fuel door release operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
129 Master key is present .....	<input type="checkbox"/>	<input type="checkbox"/>
130 No evidence of previous improper interior repairs .....	<input type="checkbox"/>	<input type="checkbox"/>

CARPET, TRIM, MATS - Clean, no stains or damage	MEETS STDS	ADJUST/ REPAIR
131 Carpet (check for rust under it due to flood damage) Single layer of mats secured in hooks. Place extras in trunk .....	<input type="checkbox"/>	<input type="checkbox"/>
132 Floor mats (if any) .....	<input type="checkbox"/>	<input type="checkbox"/>
133 Door trim, panels attached .....	<input type="checkbox"/>	<input type="checkbox"/>
134 Fold-down latches work .....	<input type="checkbox"/>	<input type="checkbox"/>
135 Headliner .....	<input type="checkbox"/>	<input type="checkbox"/>
136 Interior is free of debris .....	<input type="checkbox"/>	<input type="checkbox"/>
137 Free of odor, including heavy fragrance .....	<input type="checkbox"/>	<input type="checkbox"/>

SEATS	MEETS STDS	ADJUST/ REPAIR
138 Seats clean, not stained, worn, cut, cracked .....	<input type="checkbox"/>	<input type="checkbox"/>
139 All seat components and functions operate properly .....	<input type="checkbox"/>	<input type="checkbox"/>
140 Integrated child safety seats operate .....	<input type="checkbox"/>	<input type="checkbox"/>
141 Heated and/or cooled seats operate .....	<input type="checkbox"/>	<input type="checkbox"/>

MOONROOF, CONVERTIBLE TOP	MEETS STDS	ADJUST/ REPAIR
142 Moonroof operates in all modes .....	<input type="checkbox"/>	<input type="checkbox"/>
143 Convertible top & cover operate; not damaged .....	<input type="checkbox"/>	<input type="checkbox"/>

WINDOWS, DOOR LOCKS - Operate as designed	MEETS STDS	ADJUST/ REPAIR
144 Door jambs are clean .....	<input type="checkbox"/>	<input type="checkbox"/>
145 Glass is clean and free of streaks .....	<input type="checkbox"/>	<input type="checkbox"/>
146 Window tinting clear and conforms to local requirements .....	<input type="checkbox"/>	<input type="checkbox"/>
147 All keys present and function .....	<input type="checkbox"/>	<input type="checkbox"/>
148 Door locks & handles (manual & power modes) .....	<input type="checkbox"/>	<input type="checkbox"/>
149 Window controls (manual & power modes) .....	<input type="checkbox"/>	<input type="checkbox"/>
150 Remote decklid & fuel door releases .....	<input type="checkbox"/>	<input type="checkbox"/>
151 All crevices are clean .....	<input type="checkbox"/>	<input type="checkbox"/>

LUGGAGE COMPARTMENT	MEETS STDS	ADJUST/ REPAIR
152 Carpet, trim, cargo net; clean, not damaged .....	<input type="checkbox"/>	<input type="checkbox"/>
153 Luggage compartment light works .....	<input type="checkbox"/>	<input type="checkbox"/>
154 Jack and tools are correct, present and secured .....	<input type="checkbox"/>	<input type="checkbox"/>
155 Weather stripping intact, not leaking .....	<input type="checkbox"/>	<input type="checkbox"/>
156 Spare tire correct size/type, at least 40% tread remaining, no sidewall damage, air pressure correct .....	<input type="checkbox"/>	<input type="checkbox"/>
157 Spare tire and storage areas are clean .....	<input type="checkbox"/>	<input type="checkbox"/>
158 Spare tire is securely fastened .....	<input type="checkbox"/>	<input type="checkbox"/>
159 Trunk latch operates .....	<input type="checkbox"/>	<input type="checkbox"/>

## G. RECONDITIONING & DETAILING

	MEETS STDS	ADJUST/ REPAIR
160 Vehicle has been completely reconditioned/detailed .....	<input type="checkbox"/>	<input type="checkbox"/>

## H. HYBRID TCUV COMPONENTS

To be completed by a Certified Hybrid Technician Use the intelligent Tester for items 1 - 16	MEETS STDS	ADJUST/ REPAIR
1 Multi-Information Display .....	<input type="checkbox"/>	<input type="checkbox"/>
2 Inverter Coolant Level .....	<input type="checkbox"/>	<input type="checkbox"/>
3 Engine and ECT (Electronically Controlled Transmission) .....	<input type="checkbox"/>	<input type="checkbox"/>
4 THS (Toyota Hybrid System) related ECU (Hybrid Vehicle Electronic Control Unit) .....	<input type="checkbox"/>	<input type="checkbox"/>
5 Hybrid HV (High Voltage) Battery .....	<input type="checkbox"/>	<input type="checkbox"/>
6 Perform "Onboard Equalizing Charge" of HV Battery (if app.) .....	<input type="checkbox"/>	<input type="checkbox"/>
7 Check Transaxle "Park" function .....	<input type="checkbox"/>	<input type="checkbox"/>
8 Hybrid power management control module .....	<input type="checkbox"/>	<input type="checkbox"/>
9 Electric motor/ generator operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
10 Power inverter operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
11 EV/Eco/Power modes operate properly .....	<input type="checkbox"/>	<input type="checkbox"/>
12 Multi-information display operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
13 Touch Tracer display operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
14 Hill Start Assist Control operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
15 Remote air conditioning system (if equipped) operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>
16 Solar powered ventilation system (if equipped) operates properly .....	<input type="checkbox"/>	<input type="checkbox"/>

## I. ADDITIONAL INSPECTION ITEMS WHERE APPLICABLE

	MEETS STDS	ADJUST/ REPAIR
1 Transfers case smoothly switches from 2WD to 4WD and back from 4WD to 2WD .....	<input type="checkbox"/>	<input type="checkbox"/>
2 Truck bed is in good condition .....	<input type="checkbox"/>	<input type="checkbox"/>
3 Truck bed-liner is in good condition and secured .....	<input type="checkbox"/>	<input type="checkbox"/>
4 Tailgate functions properly .....</		